

# Transforming public service

Increasing demand on public services mean that federal government organizations are under pressure to be more efficient, effective, and responsive.



In a time of international crisis, federal governments are stepping up to lead. Modernizing your office technology can better position your organization to address increased expectations and optimize your citizen engagement.

Microsoft Surface devices and software transform how government organizations serve their citizens. Surface provides federal employees with the tools they need to work productively, collaboratively, and securely to deliver services, wherever they are.

Light, mobile, and powerful, Surface provides the ideal suite of devices and the best of Microsoft to support multiple roles and work styles, keep private information secure, and deliver better outcomes for citizens. "Using modern devices with the latest features helped us to provide inspectors with a simple tool they can use online or offline to capture and act on information."

Stewart Hamilton, Head of Compliance System Design, HM Revenue and Customs

#### Built for the way you work

Surface devices are intuitive to use, powerful, efficient, and incredibly secure. And because they were designed for the software you trust,, they offer a range of benefits for IT:

### The best devices for the intelligent workplace

Allow people to do their best work from anywhere, with modern devices that let them connect, collaborate and communicate in new ways.

#### Leading modern management

Give users freedom but maintain control with Microsoft Endpoint Manager\* and DCFI for complete and seamless device management.

### Enterprise-grade security

Surface devices are equipped with TPM version 2.0, and feature Windows Hello biometric password-free sign-in.



#### An additional layer of protection, available on Surface for Business

Microsoft Surface Enterprise Management Mode (SEMM) allows IT administrators to secure and manage devices at the firmware level. With the recently announced Device Firmware Configuration Interface\* (DFCI) you can now secure and manage these settings over the cloud with MS Intune.\*



In addition to the ability to configure UEFI settings, SEMM also uses a certificate to protect the configuration from unauthorized tampering or removal



Examples of firmware that can be disabled include microphones, USB ports, onboard audio, SD card slots, cameras, Bluetooth, etc.



The Designed for Sur Surface devices are <u>safe to clean</u> <u>with approved disinfectant</u> <u>wipes.</u>

#### Compliance certifications<sup>1</sup>

- TAA
- NIAP/CC
- FIPS 140-2
- DISA UC APL
- NSA CSfC
- EPEAT
- Energy Star

#### Surface Federal Warranty<sup>2</sup>

- 3, 4, or 5-year warranty option
- · Next business day
- Onsite support
- Global presence
- Keep your hard drive options
- Accidental damage options
- White glove service
- 24x7x365 U.S.-based concierge desk and help desk support

## How to buy Surface for your government branch

- GSA IT Schedule 70
- GSA IT Schedule 58
- NASA SEWP V
- CIO-S
- US Air Force NETCENTS—Products
- US Army CHESS, Consolidated Buy & Mobility Services
- FirstSource II