

# 5 Templates to Improve Productivity with Microsoft Power Apps and Microsoft Teams

The right apps can help your employees make the most of their time and skills—especially as remote work becomes more common.

But switching between apps all day can break that focus, reducing productivity. How can you provide a unified workplace experience that helps them focus on what matters?

## Bring the power of custom apps to your team

These are just a few examples of how people are using Power Apps and Teams to simplify the workday and minimize context switching. Expand the possibilities for your business—it's easy to get started with our learning paths, templates, and connectors.

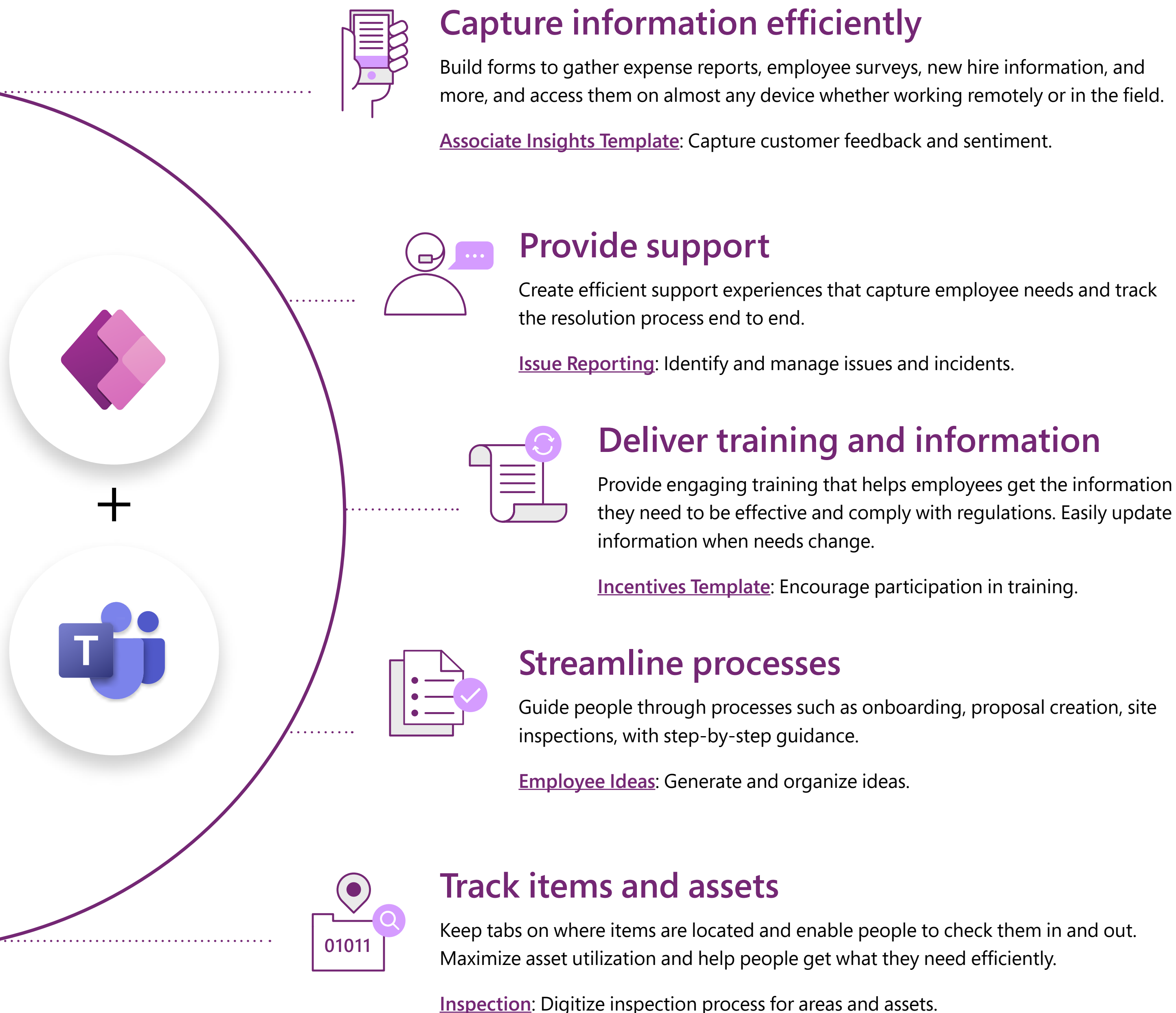
## To learn more, read the e-book:



[Modernize business processes with Microsoft Teams + Microsoft Power Platform >](#)

## Power Apps and Teams for everyone

Make work more engaging, productive, and enjoyable. Here are a few templates that can help you get started right away with Power Apps and Teams:



### Capture information efficiently

Build forms to gather expense reports, employee surveys, new hire information, and more, and access them on almost any device whether working remotely or in the field.

**Associate Insights Template:** Capture customer feedback and sentiment.

### Provide support

Create efficient support experiences that capture employee needs and track the resolution process end to end.

**Issue Reporting:** Identify and manage issues and incidents.

### Deliver training and information

Provide engaging training that helps employees get the information they need to be effective and comply with regulations. Easily update information when needs change.

**Incentives Template:** Encourage participation in training.

### Streamline processes

Guide people through processes such as onboarding, proposal creation, site inspections, with step-by-step guidance.

**Employee Ideas:** Generate and organize ideas.

### Track items and assets

Keep tabs on where items are located and enable people to check them in and out. Maximize asset utilization and help people get what they need efficiently.

**Inspection:** Digitize inspection process for areas and assets.

Using Power Apps in Teams empowers employees to access work tools in one place so they can stay focused—and makes it easy to start building custom solutions without coding.

## Work tasks have become complex, multi-step processes

“With more people working remotely, we need to find ways to help people be more efficient and stay focused.”  
—Team manager

## The solution: Use Microsoft Power Apps with Microsoft Teams

- Build apps without code that integrate with your digital hub for teamwork
- Access apps in Teams without switching
- Collaborate seamlessly across apps
- Choose from a wide selection of templates to get started quickly
- Build custom solutions without traditional coding

## How Australia's largest mobile network simplified operations and improved customer experiences with Power Apps in Teams

“The lightbulb moment for us came when we realized we could combine our own knowledge and insights with Microsoft Teams and the Microsoft Power Platform to create simplified tools and processes leading to better customer outcomes and easier work processes for our people.”

**Richard French,**  
Principal for Field Digitization,  
Telstra

By adopting Power Apps and Teams, Telstra:

- Gave its employees an updated, unified source of truth.
- Broke down data silos.
- Brought field teams, office teams, and leaders together.

[Learn how Telstra used Power Apps in Teams to become more competitive >](#)