# Microsoft Teams, the hub for teamwork in Office 365

Today's workplace runs on teamwork. With the right tools, teams are more productive, more profitable, and more engaged.



produce better business outcomes<sup>1</sup> Productivity 17%



Profitability **21%** 

Higher



## Teamwork: 84% of employees work on multiple teams<sup>1</sup>

**49**%

Slightly Matrixed, sometimes work on multiple teams 18%

Manager Matrixed, work on multiple teams every day with most people reporting to the same manager 17%

Highly Matrixed, work on multiple teams every day with different people reporting to different managers



#### Highly matrixed team members<sup>1</sup>...

# Collaborate more effectively

More than one-third of employees who work on teams reporting to different managers on a daily basis strongly agree that being on different teams helps them collaborate more effectively with coworkers.

### Are more engaged

Employees who work on teams reporting to different managers on a daily basis experience a 22% lift in engagement over employees who do not work on different teams.

# Are more committed to quality

Employees who work on teams reporting to different managers on a daily basis are 40% more likely to strongly agree that their coworkers are committed to quality.

# The benefits of teamwork for the organization:

- Teams add flexibility within the organization
- Teams help companies react more quickly and improve speed to market
- Teams help employees build strong relationships and boost morale

The benefits of teamwork for employees:

# proficient productive creative collaborative



## The modern workplace

80% of employee time is

spent collaborating with others <sup>2</sup>

# 43%

of American workers work remotely at least some of the time <sup>3</sup>

# **2**x

more teams compared to five years ago <sup>4</sup>

# The costs of ineffective collaboration

#### Less Agile

Takes longer to make and execute decisions, go to market, and respond to customers

Lower Quality Worse decisions due to incomplete data and fewer viewpoints

#### Reduced Innovation

Lack of information sharing means discoveries aren't leveraged in other areas

Research shows that simply feeling like they're part of a team of people working on a task makes people more motivated as they take on challenges.<sup>5</sup>

# Research reveals that employees engaged in collaboration report:<sup>6</sup>

Higher engagement Less fatigue More success

# The growing standard for collaboration<sup>7</sup>

125K Organizations using

**Microsoft Teams** 

50% Increase in collaborative work

**181** Available markets for Microsoft Teams



# The hub for teamwork in Office 365

Integrated Office 365 apps Manage all your conversations, files, and tools in one team workspace. **Customizable and extensible** Tailor your Teams workspace and build custom integrations to your existing business processes.

### Enterprise security and

compliance Enjoy the enterprise-level security, compliance, and management features you expect from Office 365. Chats, calls, and meetings Communicate in the moment and keep everyone in the know. Chat in public or private groups or one-on-one.

<sup>1</sup> Gallup "State of the American Workplace" http://news.gallup.com/reports/199961/7.aspx

- <sup>2</sup> https://news.virginia.edu/content/qa-how-much-workplace-collaboration-too-much
- <sup>3</sup> Gallup "State of the American Workplace" http://news.gallup.com/reports/199961/7.aspx
- <sup>4</sup> 2009, 2014 US IW Survey

<sup>5</sup> https://www.forbes.com/sites/adigaskell/2017/06/22/new-study-finds-that-collaboration-drives-workplace-performance/#7f26bc823d02 [Reference requires subscription: "Cues of working together fuel intrinsic motivation"; Priyanka B.Carr and Gregory M.Walton; Stanford University]



