



Fix it the first time

Modernize your field service with mixed reality



Bring power of real-time collaboration to the field with Dynamics 365 Remote Assist

Collaborate in real-time with remote technicians

Solve problems more proactively



Stay hands-on while getting the help you need

Benefits of Dynamics 365 Remote Assist



Increase first-time fix rates



Reduce costs associated with truck rolls



Improve customer satisfaction



Reduce downtime and need for travel



Identify issues proactively and address on-site



Get quick access to technical expertise anywhere