Microsoft for Government: narratives, scenarios, and solutions



Governments are complex organizations. They provide for national security and administer public policy. They also exercise executive, political, and sovereign power through legislation, customs and immigration, institutions, and laws within a country, region, state or city. And they do it all while dealing with very tight budgets and trying to maintain their citizens' trust.

In this infographic, you'll learn about the six main narratives and scenarios in which public institutions can greatly benefit from Microsoft for Government.

SCENARIO 1: Engage and connect with citizens

Narrative: Empower governments with secure, inclusive, and deep citizen engagement.

Solutions can include:

- Tools that make citizen and government engagement more accessible.
- Using AI to enable a quicker delivery of citizen services and issue resolutions.



Narrative: Enable more secure internal and cross-agency collaboration.

Solutions can include:

- Protecting mission-critical information where it lives or travels.
- Enabling cross-agency collaboration and coordination for improved productivity.





SCENARIO 3: Enhance government services

Narrative: Apply data analytics to provide actionable, predictive, and efficient services.

Solutions can include:



- Automating time-intensive and inefficient processes by adopting intelligent tools.
- Democratizing information while retaining citizen trust with increased data privacy and security.

SCENARIO 4: Strengthen alliances and partnerships

Narrative: Securely share information across joint operations and with allied and coalition partners.

Solutions include:

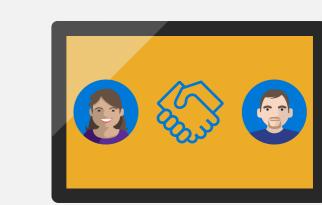
- Aligning platforms and devices for enhanced security and readiness. •
- Protecting, sharing, and collaborating with allies securely in multi-domain environments.

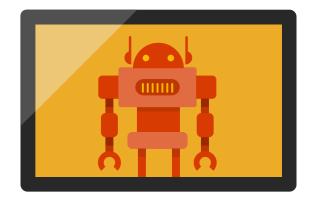
SCENARIO 5: Modernize the Defense and Intelligent workplace

Narrative: Ensure your personnel have relevant information at the right time during any operational environment.

Solutions include:

- Increase interdepartmental collaboration with secure data to improve mission outcomes.
- Implementing smart installations for base security.





SCENARIO 6: Optimize Defense and Intelligence operations

Narrative: Support national security by enhancing operations and missions.

Solutions include:

- Enhancing command and control operations within an agile, data-driven ecosystem.
- Shaping operations strategy in real time with the intelligent edge.

To learn more about these and other business opportunities visit our Microsoft 365 for Government website.



