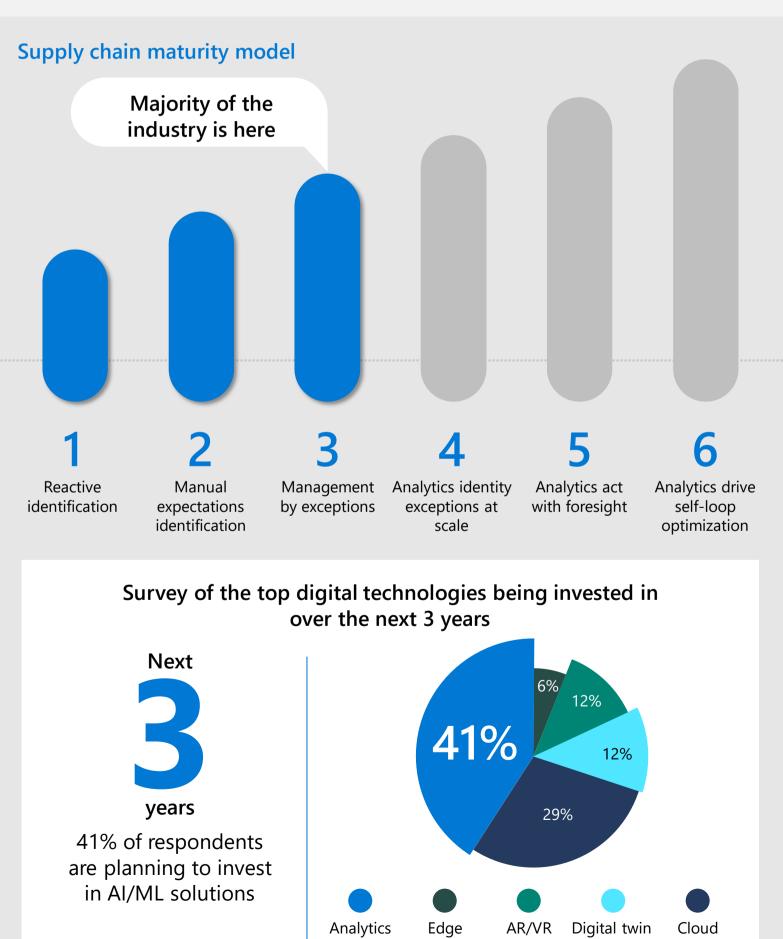
Supply chain maturity Microsoft Harnessing the power of data and Al

It took 30 years for the industry to get from Reactive Identification (Level 1) to Management by Exceptions (Level 3). Since technology refresh cycles are becoming rapidly compressed, Frost and Sullivan estimates that continued investment in AI/ML will spur the industry to reach Level 6 within the next seven years.



N= 75 customers across process and hybrids industry verticals. The survey was conducted in 2019.

Source: The Future of Supply Chain: Trusted, Sustainable, Intelligent